

Iron Mountain - Kingsford Community FCU

Home Banking Walkthrough

If enrolling in Home Banking for the first time, the following steps will need to be completed:

1. Go to <https://www.pcbranch.com> or click the link provided on the Credit Union's web page. First time users will need to select "Click here to enroll now".

Welcome / Sign In

Welcome to Iron Mountain-Kingsford Credit Union's Home Banking Site!

- **Home Banking Signup Help Document:** [Click Here](#)
- Please enroll to use all of the GREAT features. If you have any questions call your Credit Union Representative at 906-774-6020
- **PASSWORD REQUIREMENTS:** Online Branch passwords must be at least 7 characters in length, and they must contain at least one number, one Uppercase and one lowercase character and one special character (!,@,#,\$, or %). Remember that you may change your password any time by logging in and clicking the Services tab.

Returning Members	Enrolling Members
<p>As of 10/01/2014, all Iron Mountain Kingsford - Community Credit Union Home Banking Members will need to update their password to meet the more secure requirements listed above.</p> <p>To Sign up, click on the "Click Here to enroll now" link under the Enrolling Members area.</p> <p>If you have any issue enrolling or navigating the site, please call the Credit Union at 906-774-6020.</p> <p>Login ID is your account number.</p>	<p>Click HERE to enroll now</p> <p>If you are an existing Credit Union member, you can enroll today into Home Banking!</p>
<p>Login ID: <input type="text"/></p> <p><input type="button" value="Login"/></p>	



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2. Enter your member account number, email address (twice to confirm), and birth date. Click the box to acknowledge the User Agreement. Then click the box labeled "Sign Up".



Sign up for Home Banking

You must currently be a member of this credit union to sign up for home banking, please enter your information below.

MEMBER NUMBER:
EMAIL:
CONFIRM EMAIL:
BIRTH DATE: (MM/DD/YYYY)



Welcome to Home Banking

Request Successful. Thank you.

Your temporary password has been created and will be sent to the email address used to enroll.

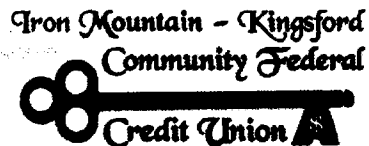
Use your member number as Login ID as a Returning Member.

[Click Here to Login](#)

3. Obtain your temporary password from your email.

From: Home Banking System Administrator [mailto:homebanking@ironmountainfcu.com]
To: Lisa Sereno
Cc:
Subject: Home Banking Alert
Attachments:

Your new password is: **99778899**



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4. After pressing 'Login', a screen will appear for you to enter your member account number.

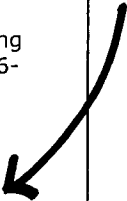


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Enrollment

You must now select your authentication questions and a confidence word. Each of the three drop-down menus contains eight questions and you must select and answer one from each menu. Then you must select a confidence word. These extra validations will ensure you've connected to the authorized home banking site."

AUTHENTICATION QUESTION 1	What is the name of your first pet?
ANSWER	<input type="text"/>
AUTHENTICATION QUESTION 2	Where did you meet your spouse for the first time?
ANSWER	<input type="text"/>
AUTHENTICATION QUESTION 3	In what year (YYYY) did you graduate from high school?
ANSWER	<input type="text"/>
CONFIDENCE WORD	<input type="text"/>

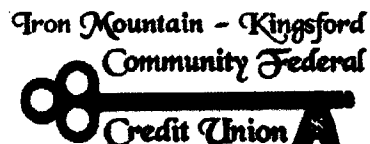
Remember me on this computer.

After completing Authentication Questions, you will be returned to the login page.

5. Select "Click Here to Login," and verify the Confidence Word.

Request Successful. Thank you.

Your confidence word has been set. Please store in a safe place.
[Click Here to Login](#)



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Returning Members	Enrolling Members
<p>To enhance the security of your account we will display a confidence word and ask you to enter your password. If the confidence word is not what you selected during enrollment, DO NOT login and call your credit union immediately to report the incident.</p>	<p>Click HERE to enroll now If you are an existing Credit Union member, you can enroll today into Home Banking!</p>
<p>Confidence Word: sharetec</p> <p>Password: <input type="password"/></p> <p><input type="button" value="Login"/> <input type="button" value="Return"/></p> <p>Forgot Your Password?</p>	

Note: If you did not select "Remember me on this computer." A Security Check will be performed and you will be prompted to answer one of the questions selected along with inputting your email address.

- The next step is to select a new password. The password must contain at least one number. The password must be 7 characters long. The password must contain at least one UPPERCASE and one lowercase character. The password must contain at least one special character (!, @, #, \$, or %). **Your password has expired, you must change it now.**

Login ID

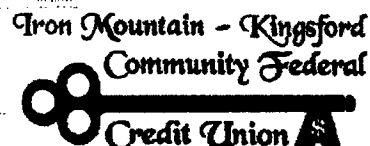
Current Password

New Password

Reenter New Password

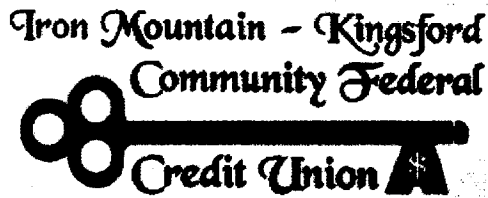
You will receive the following confirmation:

"Your password has been successfully changed. Click [here](#) to return to the Home Page."



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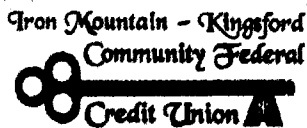
Home Banking Walkthrough



Your password has been successfully changed. [Click here to return to the Home page.](#)

7. The following screen will appear where you will be prompted to set up "Forgot Password" questions:

You will now be directed to your Home Banking Account



[Print](#) | [Privacy](#) | [Contact Us](#) | [Logout](#)

Home Accounts Transfers Statements Bill Pay Applications Services Mail Alerts Logout

Welcome to Online Banking. Last Login: 1:37 PM CST February 7, 2012
Last Failed Login: 1:37 PM CST February 7, 2012

Account Information		
My Accounts	Available Balance	Current Balance
PRIMARY SHARE	\$5.20	\$10.20
IRA-REGULAR SHARE	\$4,605.43	\$4,855.43

Account: 6074		
Available Balance	Current Balance	
\$65,818.56	\$65,823.56	lsareno@bradfordscott.com

Messages
0 New Messages

Email Address
lsareno@bradfordscott.com

Credit Union News
Welcome to the Iron Mountain - Kingsford Community Home Banking site! If you have any questions, feel free to call the Credit Union's main office at (906)774-6020.
Visit our website at www.pcbbranch.com for more information on Credit Union services.

Browser Information
This site has been optimized for Internet Explorer, Netscape and Mozilla.

